

# **INDUSTRIAL SCIENTIFIC**

## **CORPORATION**

1001 Oakdale Road  
Oakdale, PA 15071-1500  
USA

Phone: (412) 788-4353  
1-800-DETECTS (338-3287)  
Fax: (412) 788-8353  
[www.indsci.com](http://www.indsci.com)

July 15, 2008

To: All Industrial Scientific Distributors

From: Dave Wagner  
Director, Portable Products

Re: City Technology Carbon Monoxide Sensor Recall

Industrial Scientific has been notified by our supplier, City Technology, of an industry wide recall of the model 4CF carbon monoxide sensor. A failure mode has been identified in this sensor that may exhibit itself as an unexpected, catastrophic loss of sensitivity, inhibiting the sensor's ability to detect and respond to carbon monoxide. The recall encompasses 16,450 sensors shipped to Industrial Scientific between May 2007 and May 2008 and approximately 80,000 sensors shipped industry wide with serial numbers in the range of 10199194 through 12844839.

The 4CF sensor is used in Industrial Scientific models iTX, MX6, GasBadge Pro, GasBadge Plus, T82/T80, TX418, MX2000 (by Oldham) and AirAware. It has also been supplied as replacement sensors for these instruments as part numbers 17051638, 17101064, 17060492, 17071143, 17124983-1 and 17124975-1 (and 6313535 for the MX2000). No other instruments or replacement sensors are affected.


You may be affected by this recall if you have

- purchased one of the instrument models listed above in the last 12 months and/or,
- purchased a replacement sensor for any of the models listed above in the last 12 months using one of the listed part numbers.

Industrial Scientific product recall procedures require distributors to provide end-user contact information so that we may make direct notification to affected customers in the event of a product recall such as this. Attached is a list of instrument serial numbers along with your associated purchase order numbers and a worksheet to be completed providing full customer name, contact name, address, phone number and email address. Please complete the worksheet and return to Deb Bechtold, Industrial Scientific Customer Service Manager, by close of business on Wednesday, July 23, 2008.

All identified end user customers will be contacted by Industrial Scientific and instructed how to determine if their sensors are covered by the recall. Customers will be given the option to receive a new sensor which they will replace in the field or send their instrument to Industrial Scientific to have the sensor replaced. Customers who have purchased GasBadge Plus instruments affected by the recall will be sent replacement units.

Thank you for your cooperation. Industrial Scientific will strive to bring this recall to closure with customers as quickly and conveniently as possible, and achieve our mission of providing the best customer service, every transaction, every time.



David D. Wagner  
Director, Portable Products



**O U R M I S S I O N**  
Preserving human life on, above and below the earth  
Delivering highest quality, best customer service ...  
every transaction, every time